

## Returns Form

### Your Details

Name: \_\_\_\_\_

Order Number: \_\_\_\_\_

---

### Returns Item(s)

Product Name	Colour	Size	Qty	Refund	Exchange

We are currently only able to offer exchanges for the same item in an alternative size and/or colour, which we will despatch to you once we have received your returned item. Please indicate in the table below which size or colour you would like to receive.

### To be exchanged for (if applicable)

Product Name	Colour	Size	Qty

### Reason for return

- |   |  |
|---|--|
| <input type="checkbox"/> Does not fit well                | <input type="checkbox"/> Incorrect Item Received   |
| <input type="checkbox"/> Ordered more than one size       | <input type="checkbox"/> Poor quality/faulty item  |
| <input type="checkbox"/> Looks different to image on site | <input type="checkbox"/> Parcel damaged on arrival |

---

### Please follow these steps to return/exchange your order:

1. Complete the form, remembering to tick whether you would like an exchange or refund.
2. Return your item to the following address: **Returns, Running Home Ltd, 18 High Street, Bath, BA1 5AJ, UK**. We recommend the use of a recorded delivery service, e.g. Royal Mail Tracked.
3. Enclose this form within the parcel.
4. Your returned order must reach our delivery address within 28 days of the original purchase date. Please note that it can take up to 10 working days to be delivered back to us, though we will process the order within 3 working days of receipt.

Please ensure you return your unworn goods, with all the original packaging, tags and labels within 30 days of the date of purchase. Items packaged in a box, e.g., footwear, must be returned with an outer bag or box for protection. Please do not apply any packaging or returns postage directly to the product packaging.

**This returns policy does not affect your statutory rights**